

















		% of Whole	Jan 2019	Jan 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS						
	Borrowers: Valid library card holders	100%	8,296	8,454	-2%	
	Active Schodack Cardholders	9%	748	Not Available		
	Active EG Cardholders	22%	1,861	Not Available		
	Registered Schodack Cardholders	26%	2,185	2,252	-3%	
	Registered EG Cardholders	73%	6,067	6,151	-1%	
	Visits		14,300	15,500	-8%	
	Hours Open		288	282	2%	
	Volunteer Hours		63	33	91%	
Number of Volunteers		29	17	71%		
OUR COLLECTION AND HOW IT'S USED						
	Checkouts	36%	34,063	34,857	-2%	
	Holdings	100%	94,584	97,610	-3%	
	Items Added	1%	795	891	-11%	
	Items Withdrawn	1%	794	1,438	-45%	
	Checkouts By Audience					
	Adults	61%	20,687	21,184	-2%	
	Teens	8%	1,068	961	11%	
	Children	52%	12,308	12,712	-3%	
	Checkouts By Format					
	A/V (Physical & Digital)		11,249	12,979	-13%	
	Books (Physical & Digital)		21,146	20,403		
	Print		19,379	19,002		
	Digital		3,544	2,804		
	Physical		29,533	31,193	-5%	
	Database		986	860	15%	
Collections Most Checked Out						
	1	Juvenile Fiction (7,977)				
	2	Adult Fiction (5,265)				
	3	Adult Video (5,623)				
Items Checked Out and Renewed at EGRN by Bstat (Pcode4)						
	East Greenbush		12,292	13,238	-7%	
	Schodack		5,075	5,444	-7%	
	Castleton		304	205	48%	
	Nassau		867	976	-11%	
	N. Greenbush		3,105	3,393	-8%	
	Sand Lake		1,933	2,062	-6%	
	Rensselaer		1,283	1,299	-1%	
	Troy		1,252	1,245	1%	
	Other Rensselaer County		793	873	-9%	
	Out of System		160	140	14%	
	Albany County		2,442	2,312	6%	
	Online		27	6	-	
	TOTAL		29,533	31,193	-5%	
EVENTS Library Sponsored						
	Total Events		71	60	18%	
	Total Attendance		1,579	1,166	35%	
	Top 6 Most Well Attended Events					
	Adult Movie Night: GreenBook (90 attendees)					
	Adult Greenbush Historical Society presents Grandma Moses (89 attendees)					
	Youth Services Green Meadow Literacy Night (outreach) (74 attendees)					
	Youth Services Toddler Storytimes (Average 45 per session)					
	Adult Services TaxAide Program (Average 44 per session)					
	Youth Services Preschool Storytime (Average 36 per session)					
MEETING ROOMS						
	People who utilized the Library's Meeting Rooms		1,130	1,038	9%	
	Number of Events Held		92	85	8%	
	Number of Literacy Volunteer Tutoring Sessions		7	12	-42%	
	Number of English as a New Language Classes		7	8	-13%	
REFERENCE						
	Number of Questions		3,430	3,587	-4%	
	Notary Services Provided		16	12	33%	
	ILL Received		21	20	5%	
	ILL Provided		9	18	-50%	
COMPUTER USE & WIFI						
	Number of Sessions		2,170	1,877	16%	
	Average Unique Users Monthly Wireless		2,356	2,077	13%	
SOCIAL MEDIA/WEB ENGAGEMENT						
	Facebook followers		1,880	1,715	10%	
	Facebook User Reach		17,743	7,298	143%	
	Web Page Sessions		8,343	8,029	4%	
			Jan 2019	Jan 2018	% Change	
Borrowed from Other UHLS Libraries			4,994	5,173	-3%	
Loaned to other UHLS Libraries			3,907	3,746	4%	















	% of Whole	Feb 2019	Feb 2018	% Change	Jan-Feb 2019	Jan Feb 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS								
	Borrowers: Valid library card holders	100%	8,254	8,345	-1%	16,550	16,799	-1%
	Active Schodack Cardholders	9%	757	Not Available		1,505	Not Available	
	Active EG Cardholders	23%	1,889	Not Available		3,750	Not Available	
	Registered Schodack Cardholders	26%	2,175	2,200	-1%	4,360	4,452	-2%
	Registered EG Cardholders	73%	6,037	6,076	-1%	12,104	12,227	-1%
	Visits		14,222	15,793	-10%	28,522	31,293	-9%
	Hours Open		276	260	6%	564	542	4%
	Volunteer Hours		187	64	192%	250	97	158%
	Number of Volunteers		40	26	54%	69	43	60%
OUR COLLECTION AND HOW IT'S USED								
	Checkouts	34%	32,127	35,816	-10%	66,190	70,673	-6%
	Holdings	100%	94,481	96,685	-2%	189,065	194,295	
	Items Added	1%	933	769	21%	1,728	1,660	4%
	Items Withdrawn	0%	407	518	-21%	1,201	1,956	-39%
	Checkouts By Audience							
	Adults	58%	18,735	20,073	-7%	39,422	41,257	-4%
	Teens	3%	1,034	1,053	-2%	2,102	2,014	4%
	Children	38%	12,358	14,690	-16%	24,666	27,402	-10%
	Checkouts By Format							
	A/V (Physical & Digital)		10,454	12,552	-17%	21,703	25,531	-15%
Books (Physical & Digital)		20,242	21,446		41,388	41,849		
Print		18,510	19,865		37,889	38,867		
Digital		3,447	2,672		6,991	5,476		
Physical		27,958	31,746	-12%	57,491	62,939	-9%	
Database		722	1,398	-48%	1,708	2,258	-24%	
Collections Most Checked Out								
	1	Juvenile Fiction (7,868)						
	2	Adult Video (5,125)						
	3	Adult Fiction (4,805)						
Items Checked Out and Renewed at EGRN by Bstat (Pcode4)								
East Greenbush		11,454	13,128	-13%	23,746	26,366	-10%	
Schodack		5,117	5,000	2%	10,192	10,444	-2%	
Castleton		289	232	25%	593	437	36%	
Nassau		779	1,182	-34%	1,646	2,158	-24%	
N. Greenbush		3,101	3,636	-15%	6,206	7,029	-12%	
Sand Lake		1,833	2,242	-18%	3,766	4,304	-13%	
Rensselaer		1,205	1,402	-14%	2,488	2,701	-8%	
Troy		1,143	1,549	-26%	2,395	2,794	-14%	
Other Rensselaer County		730	753	-3%	1,523	1,626	-6%	
Out of System		184	178	3%	344	318	8%	
Albany County		2,116	2,431	-13%	4,558	4,743	-4%	
Online		7	13	-46%	34	19	79%	
TOTAL		27,958	31,746	-12%	57,491	62,939	-9%	
EVENTS Library Sponsored								
Total Events		61	67	-9%	132	127	4%	
Total Attendance		1,872	1,644	14%	3,451	2,810	23%	
MEETING ROOMS								
	People who utilized the Library's Meeting Rooms		794	801	-1%	1,924	1,839	5%
	Number of Events Held		63	59	7%	155	144	8%
	Number of Literacy Volunteer Tutoring Sessions		6	8	-25%	13	20	-35%
	Number of English as a New Language Classes		5	4	25%	12	12	0%
REFERENCE								
	Number of Questions		2,808	3,146	-11%	6,238	6,733	-7%
	Notary Services Provided		10	0	#DIV/0!	26	12	117%
	ILL Received		25	19	32%	46	39	18%
	ILL Provided		17	16	6%	26	34	-24%
			Feb 2019	Feb 2018	% Change	YTD 2019	YTD 2018	% Change
Borrowed from Other UHLS Libraries		4,372	4,982	-12%	9,366	10,155	-8%	
Loaned to other UHLS Libraries		3,617	3,746	-3%	7,524	7,919	-5%	
COMPUTER USE & WIFI								
	Number of Sessions		2,134	2,001	7%	4,304	3,878	11%
	Average Unique Users Monthly Wireless		2,184	1,944	12%	4,540	4,021	13%
SOCIAL MEDIA/WEB ENGAGEMENT								
	Facebook followers		1,926	1,724	12%	3,806	3,439	11%
	Facebook User Reach		6,859	2,328	195%	24,602	9,626	156%
	Web Page Sessions		8,395	7,737	9%	16,738	15,766	6%








		% of Total Card Holders	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change
VISITS, VOLUNTEERS, AND BORROWERS								
Borrowers: Valid library card holders	100%	8,255	8,332	-1%	24,805	25,131	-1%	
Active Schodack Cardholders	9%	748	Not Available		2,253	Not Available		
Active EG Cardholders	25%	2,025	Not Available		5,775	Not Available		
Registered Schodack Cardholders	26%	2,163	2,214	-2%	6,523	6,666	-2%	
Registered EG Cardholders	73%	6,051	6,070	0%	18,155	18,297	-1%	
Visits		16,054	17,987	-11%	44,576	49,280	-10%	
Hours Open		291	281	4%	855	823	4%	
Volunteer Hours		101	120	-16%	351	217	62%	
Number of Volunteers		30	43	-30%	99	86	15%	
	% of Total Holdings	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED								
Checkouts	40%	37,808	38,874	-3%	103,998	109,547	-5%	
Holdings	100%	94,719	96,771	-2%				
Items Added	1%	742	836	-11%	2,470	2,496	-1%	
Items Withdrawn	1%	607	896	-32%	1,808	2,852	-37%	
	% of Total Checkouts	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
Checkouts By Audience								
Adults	58%	22,108	22,342	-1%	61,530	63,599	-3%	
Teens	3%	1,032	1,045	-1%	3,134	3,059	2%	
Children	39%	14,668	15,487	-5%	39,334	42,889	-8%	
Checkouts By Format								
A/V (Physical & Digital)	37%	13,972	13,258	5%	35,675	38,789	-8%	
Books (Physical & Digital)	62%	23,434	23,140	1%	64,822	64,989	0%	
Print	57%	21,681	21,730	0%	59,570	60,597	-2%	
Digital	9%	3,502	2,885	21%	10,493	8,361	25%	
Physical	83%	31,493	34,642	-9%	88,984	97,581	-9%	
Database	7%	2,813	1,347	109%	4,521	3,605	25%	
Collections Most Checked Out								
1	Juvenile Fiction (9,417)							
2	Adult Video (5,324)							
3	Adult Fiction (5,106)							
	Physical Items Checked Out	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
Items Checked Out and Renewed at EGRN by Bstat (Pcode4)								
East Greenbush	40%	12,601	13,663	-8%	36,347	40,029	-9%	
Schodack	17%	5,397	6,106	-12%	15,589	16,550	-6%	
Castleton	1%	248	297	-16%	841	734	15%	
Nassau	3%	1,039	1,118	-7%	2,685	3,276	-18%	
N. Greenbush	12%	3,786	4,157	-9%	9,992	11,186	-11%	
Sand Lake	6%	1,972	2,250	-12%	5,738	6,554	-12%	
Rensselaer	5%	1,426	1,478	-4%	3,914	4,179	-6%	
Troy	5%	1,451	1,748	-17%	3,846	4,542	-15%	
Other Rensselaer County	3%	938	907	3%	2,461	2,533	-3%	
Out of System	1%	178	197	-10%	522	515	1%	
Albany County	8%	2,425	2,714	-11%	6,983	7,457	-6%	
Online	0%	32	7	-	66	26	-	
TOTAL	100%	31,493	34,642	-9%	88,984	97,581	-9%	
	Meeting Room Use by Public and Library	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored								
Total Events	44%	77	66	17%	209	193	8%	
Total Attendance	61%	2,130	2,134	0%	5,581	4,944	13%	
Top 6 Most Well Attended Events								
Adult Movie Night: GreenBook (90 attendees)								
Adult Greenbush Historical Society presents Grandma Moses (89 attendees)								
Youth Services Green Meadow Literacy Night (outreach) (74 attendees)								
Youth Services Toddler Storytimes (Average 45 per session)								
Adult Services TaxAide Program (Average 44 per session)								
Youth Services Preschool Storytime (Average 36 per session)								
	Meeting Room Use by Public and Library	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
MEETING ROOMS								
Used the Library's Meeting Rooms	39%	1,368	1,155	18%	3,292	2,994	10%	
Number of Events Held	56%	100	76	32%	255	220	16%	
Community Volunteer Tutoring Sessions	5%	8	9	-11%	21	29	-28%	
Classes as a New Language Classes	5%	8	5	60%	20	17	18%	
REFERENCE								
Number of Questions		3,223	3,190	1%	9,461	9,923	-5%	
Notary Services Provided		15	5	200%	41	17	141%	
ILL Received		16	14	14%	62	53	17%	
ILL Provided		11	23	-1	37	57	-35%	
		March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from Other UHLS Libraries		5,170	5,350		14,536	15,505	-6%	
Loaned to other UHLS Libraries		3,842	4,098		11,366	12,017	-5%	
	Computer Use	March 2019	March 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI								
Number of Sessions	49%	2,404	2,092	15%	6,708	5,970	12%	
Average Unique Users Monthly Wireless	51%	2,511	2,263	11%	7,051	6,284	12%	
SOCIAL MEDIA/WEB ENGAGEMENT								
Facebook followers		2,238	1,742	28%	6,044	5,181	17%	
Facebook User Reach		22,735	5,320	327%	47,337	14,946	217%	
Web Page Sessions		7,790	8,203	-5%	24,528	23,969	2%	







		% of Total Card Holders	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,255	8,315	-1%	33,060	33,446	-1%	
	Active Schodack Cardholders	10%	805	Not Available		3,058	Not Available		
	Active EG Cardholders	25%	2,032	Not Available		7,807	Not Available		
	Registered Schodack Cardholders	26%	2,163	2,210	-2%	8,686	8,876	-2%	
	Registered EG Cardholders	73%	6,050	6,058	0%	24,205	24,355	-1%	
	Visits		14,060	19,421	-28%	58,636	68,701	-15%	
	Hours Open		280	272	3%	1,135	1,095	4%	
	Volunteer Hours		65	91	-28%	417	308	35%	
Number of Volunteers		26	17	53%	125	103	21%		
		% of Total Holdings	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	34%	32,593	35,357	-8%	136,591	144,904	-6%	
	Holdings	100%	94,814	96,545	-2%				
	Items Added	1%	728	700	4%	3,198	3,196	0%	
	Items Withdrawn	1%	663	534	24%	2,471	3,386	-27%	
			% of Total Checkouts	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	56%	18,392	20,361	-10%	79,922	83,960	-5%	
	Teens	3%	1,003	667	50%	4,137	3,726	11%	
Children	40%	13,198	14,329	-8%	52,532	57,218	-8%		
Checkouts By Format									
A/V (Physical & Digital)	31%	9,950	12,649	-21%	45,625	51,438	-11%		
Books (Physical & Digital)	56%	18,299	20,830	-12%	83,121	85,819	-3%		
Print	60%	19,475	19,519	0%	79,045	80,116	-1%		
Digital	10%	3,375	2,656	27%	13,868	11,017	26%		
Physical	87%	28,364	31,429	-10%	117,348	129,010	-9%		
Database	3%	854	1,272	-33%	5,375	4,877	10%		
Collections Most Checked Out									
1	Juvenile Fiction (8,482)								
2	Adult Fiction (4,884)								
3	Adult Video (4,402)								
		% of Total Physical Items Checked Out	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	42%	11,825	12,858	-8%	48,172	52,887	-9%		
Schodack	17%	4,814	5,310	-9%	20,403	21,860	-7%		
Castleton	1%	206	198	4%	1,047	932	12%		
Nassau	2%	673	830	-19%	3,358	4,106	-18%		
N. Greenbush	12%	3,471	3,698	-6%	13,463	14,884	-10%		
Sand Lake	7%	1,943	2,229	-13%	7,681	8,783	-13%		
Rensselaer	4%	1,226	1,362	-10%	5,140	5,541	-7%		
Troy	4%	1,195	1,288	-7%	5,041	5,830	-14%		
Other Rensselaer County	3%	793	875	-9%	3,254	3,408	-5%		
Out of System	1%	198	189	5%	720	704	2%		
Albany County	7%	2,003	2,584	-22%	8,986	10,041	-11%		
Online	0%	17	8	113%	83	34	144%		
TOTAL	100%	28,364	31,429	-10%	117,348	129,010	-9%		
		% of Total Meeting Room Use by Public and Library	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	44%	70	61	15%	279	254	10%		
Total Attendance	58%	1,706	1,421	20%	7,287	6,365	14%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	42%	1,242	1,135	9%	4,534	4,129	10%		
Number of Events Held	56%	88	67	31%	343	287	20%		
Number of Literacy Volunteer Tutoring Sessions	4%	7	9	-22%	28	38	-26%		
Number of English as a New Language Classes	4%	7	7	0%	27	24	13%		
REFERENCE									
Number of Questions		2,684	2,954	-9%	12,145	12,877	-6%		
Notary Services Provided		21	6	250%	62	23	170%		
ILL Received		22	18	22%	84	71	18%		
ILL Provided		8	18	-56%	45	75	-40%		
		April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change		
Borrowed from Other UHLS Libraries		4,295	4,861	-12%	18,831	20,366	-8%		
Loaned to other UHLS Libraries		3,815	3,483	10%	15,181	15,500	-2%		
		% of Total Computer Use	April 2019	April 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
Number of Sessions	47%	2,230	2,023	10%	8,938	7,993	12%		
Average Unique Users Monthly Wireless	53%	2,490	2,130	17%	9,541	8,414	13%		
SOCIAL MEDIA/WEB ENGAGEMENT									
Facebook followers		2,278							
Facebook User Reach		28,647							
Tweets		33							
Twitter User Reach		6,879							
Web Page Sessions		7,208	8,260	-13%	31,736	32,229	-2%		








		% of Total Card Holders	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,248	8,298	-1%	41,308	41,744	-1%	
	Active Schodack Cardholders	9%	761	776		3,819	Not Available		
	Active EG Cardholders	23%	1,917	1,997		9,724	Not Available		
	Registered Schodack Cardholders	26%	2,166	2,206	-2%	10,852	11,082	-2%	
	Registered EG Cardholders	74%	6,082	6,092	0%	30,287	30,447	-1%	
	Visits		16,354	15,512	5%	74,990	84,213	-11%	
	Hours Open		289	292	-1%	1,424	1,387	3%	
	Volunteer Hours		62	74	-16%	479	382	25%	
Number of Volunteers		20	20	0%	145	123	18%		
		% of Total Holdings	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	34%	32,302	32,737	-1%	168,893	177,641	-5%	
	Holdings	100%	94,792	96,184	-1%		Not Available		
	Items Added	1%	802	836	-4%	4,000	4,032	-1%	
	Items Withdrawn	1%	644	396	63%	3,115	3,782	-18%	
			% of Total Checkouts	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	59%	19,215	18,953	1%	99,137	102,913	-4%	
	Teens	3%	1,002	635	58%	5,139	4,361	18%	
Children	37%	12,085	13,149	-8%	64,617	70,367	-8%		
Checkouts By Format									
A/V (Physical & Digital)	32%	10,430	11,205	-7%	56,055	62,643	-11%		
Books (Physical & Digital)	63%	20,320	19,368	5%	103,441	105,187	-2%		
Print	58%	18,604	18,105	3%	97,649	98,221	-1%		
Digital	11%	3,550	2,756	29%	17,418	13,773	26%		
Physical	86%	27,844	28,711	-3%	145,192	157,721	-8%		
Database	3%	908	1,270	-29%	6,283	6,147	2%		
Collections Most Checked Out									
1	Juvenile Fiction (7,496)								
2	Adult Video (5,303)								
3	Adult Fiction (4,709)								
		% of Total Physical Items Checked Out	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	41%	11,328	11,647	-3%	59,500	64,534	-8%		
Schodack	18%	4,988	4,682	7%	25,391	26,542	-4%		
Castleton	1%	375	124	202%	1,422	1,056	35%		
Nassau	2%	614	934	-34%	3,972	5,040	-21%		
N. Greenbush	11%	3,106	3,659	-15%	16,569	18,543	-11%		
Sand Lake	7%	1,822	2,070	-12%	9,503	10,853	-12%		
Rensselaer	4%	1,159	1,131	2%	6,299	6,672	-6%		
Troy	5%	1,400	1,202	16%	6,441	7,032	-8%		
Other Rensselaer County	3%	760	896	-15%	4,014	4,304	-7%		
Out of System	1%	158	193	-18%	878	897	-2%		
Albany County	8%	2,108	2,159	-2%	11,094	12,200	-9%		
Online	0%	26	14	86%	109	48	127%		
TOTAL	100%	27,844	28,711	-3%	145,192	157,721	-8%		
		% of Total Meeting Room Use by Public and Library	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	42%	70	73	-4%	349	327	7%		
Total Attendance	56%	1,311	1,454	-10%	8,598	7,819	10%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	44%	1,028	814	26%	5,562	4,943	13%		
Number of Events Held	58%	95	67	42%	438	354	24%		
Number of Literacy Volunteer Tutoring Sessions	4%	7	10	-30%	35	48	-27%		
Number of English as a New Language Classes	4%	7	6	17%	34	30	13%		
REFERENCE									
	Number of Questions		2,556	2,768	-8%	14,701	15,645	-6%	
	Notary Services Provided		11	42	-74%	73	65	12%	
	ILL Received		17	29	-41%	101	100	1%	
	ILL Provided		25	15	67%	70	90	-22%	
			May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from Other UHLS Libraries		4,794	5,153	-7%	23,625	25,519	-7%		
Loaned to other UHLS Libraries		3,616	3,846	-6%	18,797	19,346	-3%		
		% of Total Computer Use	May 2019	May 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
Number of Sessions	46%	2,116	1,833	15%	11,054	9,826	12%		
Average Unique Users Monthly Wireless	54%	2,449	2,220	10%	11,990	10,634	13%		
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,249						
	Facebook User Reach		11,072						
	Tweets		37						
	Twitter User Reach		7,981						
	Web Page Sessions		7,429	7,012	6%	39,165	39,241	0%	








		% of Total Card Holders	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,271	8,347	-1%	49,579	50,091	-1%	
	Active Schodack Cardholders	10%	801	818	-2%	4,620	Not Available		
	Active EG Cardholders	26%	2,143	2,122	1%	11,867	Not Available		
	Registered Schodack Cardholders	26%	2,176	2,220	-2%	13,028	13,302	-2%	
	Registered EG Cardholders	74%	6,095	6,127	-1%	36,382	36,574	-1%	
	Visits		14,871	17,965	-17%	89,861	102,178	-12%	
	Hours Open		283	288	-2%	1,707	1,675	2%	
	Volunteer Hours		135	220	-39%	613	602	2%	
	Number of Volunteers		50	59	-15%	195	182	7%	
		% of Total Holdings	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	35%	33,472	36,251	-8%	202,365	213,892	-5%	
	Holdings	100%	94,837	96,642	-2%		Not Applicable		
	Items Added	1%	846	864	-2%	4,846	4,896	-1%	
	Items Withdrawn	1%	568	547	4%	3,683	4,329	-15%	
			% of Total Checkouts	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	56%	18,860	19,610	-4%	117,997	122,523	-4%	
	Teens	3%	1,112	883	26%	6,251	5,244	19%	
	Children	40%	13,500	15,758	-14%	78,117	86,125	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	31%	10,395	12,079	-14%	66,450	74,722	-11%		
Books (Physical & Digital)	64%	21,505	22,607	-5%	124,946	127,794	-2%		
Print	59%	19,909	21,379	-7%	117,558	119,600	-2%		
Digital	10%	3,400	2,667	27%	20,818	16,440	27%		
Physical	87%	29,212	32,721	-11%	174,404	190,442	-8%		
Database	3%	860	863	0%	7,143	7,010	2%		
Collections Most Checked Out									
1	Juvenile Fiction (8,985)								
2	Adult Fiction (5,191)								
3	Adult Video (4,585)								
		% of Total Physical Items Checked Out	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Qcode4)									
East Greenbush	41%	11,923	13,713	-13%	71,423	78,247	-9%		
Schodack	17%	4,914	5,082	-3%	30,305	31,624	-4%		
Castleton	1%	235	278	-15%	1,657	1,334	24%		
Nassau	3%	897	1,232	-27%	4,869	6,272	-22%		
N. Greenbush	12%	3,401	3,984	-15%	19,970	22,527	-11%		
Sand Lake	7%	1,984	2,065	-4%	11,487	12,918	-11%		
Rensselaer	5%	1,345	1,356	-1%	7,644	8,028	-5%		
Troy	4%	1,239	1,217	2%	7,680	8,249	-7%		
Other Rensselaer County	3%	820	1,206	-32%	4,834	5,510	-12%		
Out of System	1%	149	154	-3%	1,027	1,051	-2%		
Albany County	8%	2,297	2,405	-4%	13,391	14,605	-8%		
Online	0%	8	29	-72%	117	77	52%		
TOTAL	100%	29,212	32,721	-11%	174,404	190,442	-8%		
		% of Total Meeting Room Use by Public and Library	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	39%	48	57	-16%	397	384	3%		
Total Attendance	67%	2,005	2,305	-13%	10,603	10,124	5%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	33%	1,003	857	17%	6,565	5,800	13%		
Number of Events Held	61%	76	69	10%	514	423	22%		
Number of Literacy Volunteer Tutoring Sessions	7%	9	13	-31%	44	61	-28%		
Number of English as a New Language Classes	4%	5	4	25%	39	34	15%		
REFERENCE									
	Number of Questions		2,932	3,597	-18%	17,633	19,242	-8%	
	Notary Services Provided		11	7	57%	84	72	17%	
	ILL Received		18	11	64%	119	111	7%	
	ILL Provided		19	10	90%	89	100	-11%	
			June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		4,177	4,381	-5%	27,802	29,900	-7%		
Loaned to other UHLS Libraries		3,208	3,608	-11%	22,005	22,954	-4%		
		% of Total Computer Use	June 2019	June 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
Number of Sessions	51%	2,250	2,335	-4%	13,304	12,161	9%		
Average Unique Users Monthly Wireless	49%	2,190	2,460	-11%	14,180	13,094	8%		
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,303						
	Facebook User Reach		16,802						
	Tweets		40						
	Twitter User Reach		5,534						
	Web Page Sessions		7,638	8,177	-7%	46,803	47,418	-1%	








		% of Total Card Holders	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,313	8,367	-1%	57,892	58,458	-1%	
	Active Schodack Cardholders	10%	867	925	-6%	5,487	Not Available		
	Active EG Cardholders	28%	2,295	2,265	1%	14,162	Not Available		
	Registered Schodack Cardholders	26%	2,172	2,234	-3%	15,200	15,536	-2%	
	Registered EG Cardholders	73%	6,099	6,133	-1%	42,481	42,707	-1%	
	Visits		16,114	20,075	-20%	105,975	122,253	-13%	
	Hours Open		280	268	4%	1,987	1,943	2%	
	Volunteer Hours		664	560	19%	1,277	1,162	10%	
Number of Volunteers		80	84	-5%	275	266	3%		
		% of Total Holdings	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	46%	43,514	45,023	-3%	245,879	258,915	-5%	
	Holdings	100%	94,881	96,949	-2%		Not Applicable		
	Physical Items Added	1%	786	864	-9%	5,632	5,760	-2%	
	Physical Items Withdrawn	0%	308	640	-52%	3,991	4,969	-20%	
			% of Total Checkouts	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	53%	22,948	23,069	-1%	140,945	145,592	-3%	
	Teens	4%	1,691	1,151	47%	7,942	6,395	24%	
	Children	43%	18,875	20,803	-9%	96,992	106,928	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	27%	11,907	13,612	-13%	78,357	88,334	-11%		
Books (Physical & Digital)	66%	28,582	27,824	3%	153,528	155,618	-1%		
Print	61%	26,493	26,458	0%	144,051	146,058	-1%		
Digital	9%	3,974	3,247	22%	24,792	19,687	26%		
Physical	86%	37,260	39,250	-5%	211,664	229,692	-8%		
Database	5%	2,280	2,526	-10%	9,423	9,536	-1%		
Collections Most Checked Out			July 2019			July 2018			
	1	Juvenile Fiction (12,650)			Juvenile Fiction (12,509)				
	2	Adult Fiction (6,049)			Adult Fiction (6,209)				
	3	Adult Video (4,953)			Adult Video (5,764)				
		% of Total Physical Items Checked Out	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	43%	16,022	16,628	-4%	87,445	94,875	-8%		
Schodack	17%	6,507	6,433	1%	36,812	38,057	-3%		
Castleton	1%	412	258	60%	2,069	1,592	30%		
Nassau	3%	1,067	1,131	-6%	5,936	7,403	-20%		
N. Greenbush	12%	4,386	4,841	-9%	24,356	27,368	-11%		
Sand Lake	6%	2,387	2,521	-5%	13,874	15,439	-10%		
Rensselaer	3%	1,267	1,641	-23%	8,911	9,669	-8%		
Troy	4%	1,391	1,379	1%	9,071	9,628	-6%		
Other Rensselaer County	3%	1,046	1,289	-19%	5,880	6,799	-14%		
Out of System	0%	123	184	-33%	1,150	1,235	-7%		
Albany County	7%	2,648	2,905	-9%	16,039	17,510	-8%		
Online	0%	4	40	-90%	121	117	3%		
TOTAL	100%	37,260	39,250	-5%	211,664	229,692	-8%		
		% of Total Meeting Room Use by Public and Library	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	58%	115	88	31%	512	472	8%		
Total Attendance	81%	3,147	2,752	14%	13,750	12,876	7%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	19%	728	485	50%	7,293	6,285	16%		
Number of Events Held	42%	83	58	43%	597	481	24%		
Number of Literacy Volunteer Tutoring Sessions	8%	15	5	200%	59	66	-11%		
Number of English as a New Language Classes	4%	8	7	14%	47	41	15%		
REFERENCE									
	Number of Questions		3,863	4,002	-3%	21,496	23,244	-8%	
	Notary Services Provided		10	22	-55%	94	94	0%	
	ILL Received		19	22	-14%	138	133	4%	
	ILL Provided		9	10	-10%	98	110	-11%	
			July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		5,263	5,372	-2%	33,065	35,272	-6%		
Loaned to other UHLS Libraries		3,451	3,981	-13%	25,456	26,935	-5%		
		% of Total Computer Use	July 2019	July 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
	Number of Sessions	51%	2,295	2,350	-2%	15,599	14,511	7%	
	Average Unique Users Monthly Wireless	49%	2,232	2,263	-1%	16,412	15,357	7%	
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,445						
	Facebook User Reach		22,552						
	Tweets		37						
	Twitter User Reach		4,930						
	Web Page Sessions		9,551	9,225	4%	56,354	56,643	-1%	

		% of Total Card Holders	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,250	8,302	-1%	66,142	66,760	-1%	
	Active Schodack Cardholders	11%	894	591	51%	6,381	Not Available		
	Active EG Cardholders	28%	2,291	1,597	43%	16,453	Not Available		
	Registered Schodack Cardholders	26%	2,160	2,221	-3%	17,360	17,757	-2%	
	Registered EG Cardholders	73%	6,050	6,081	-1%	48,531	48,788	-1%	
	Visits		14,614	19,314	-24%	120,589	141,567	-15%	
	Hours Open		284	289	-2%	2,271	2,232	2%	
	Volunteer Hours		257	349	-26%	1,534	1,510	2%	
Number of Volunteers		51	59	-14%	326	325	0%		
		% of Total Holdings	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	40%	37,904	40,670	-7%	283,783	299,585	-5%	
	Holdings	100%	95,092	96,110	-1%		Not Applicable		
	Physical Items Added	1%	552	588	-6%	6,184	6,348	-3%	
	Physical Items Withdrawn	0%	392	40	880%	4,383	5,009	-12%	
			% of Total Checkouts	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	54%	20,586	21,954	-6%	161,531	167,546	-4%	
	Teens	3%	1,221	1,068	14%	9,163	7,463	23%	
	Children	42%	16,097	17,648	-9%	113,089	124,576	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	28%	10,800	13,465	-20%	89,157	101,799	-12%		
Books (Physical & Digital)	66%	25,115	25,429	-1%	178,643	181,047	-1%		
Print	61%	23,129	23,729	-3%	167,180	169,787	-2%		
Digital	11%	3,995	3,472	15%	28,787	23,159	24%		
Physical	86%	32,694	36,210	-10%	244,358	265,902	-8%		
Database	3%	1,215	988	23%	10,638	10,524	1%		
Collections Most Checked Out			August 2019			August 2018			
		1	Juvenile Fiction (10,922)			Juvenile Fiction (10,523)			
		2	Adult Fiction (5,807)			Adult Fiction (6,171)			
		3	Adult Video (4,659)			Adult Video (6,075)			
		% of Total Physical Items Checked Out	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	43%	14,095	14,768	-5%	101,540	109,643	-7%		
Schodack	19%	6,159	6,349	-3%	42,971	44,406	-3%		
Castleton	1%	392	283	39%	2,461	1,875	31%		
Nassau	3%	864	973	-11%	6,800	8,376	-19%		
N. Greenbush	12%	3,835	4,593	-17%	28,191	31,961	-12%		
Sand Lake	7%	2,166	1,945	11%	16,040	17,384	-8%		
Rensselaer	4%	1,237	1,649	-25%	10,148	11,318	-10%		
Troy	3%	1,009	1,376	-27%	10,080	11,004	-8%		
Other Rensselaer County	3%	824	1,228	-33%	6,704	8,027	-16%		
Out of System	0%	142	140	1%	1,292	1,375	-6%		
Albany County	6%	1,969	2,841	-31%	18,008	20,351	-12%		
Online	0%	2	65	-97%	123	182	-32%		
TOTAL	100%	32,694	36,210	-10%	244,358	265,902	-8%		
		% of Total Meeting Room Use by Public and Library	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	45%	65	63	3%	577	535	8%		
Total Attendance	63%	1,529	1,998	-23%	15,279	14,874	3%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	37%	906	616	47%	8,199	6,901	19%		
Number of Events Held	55%	79	62	27%	676	543	24%		
Number of Literacy Volunteer Tutoring Sessions	6%	8	6	33%	67	72	-7%		
Number of English as a New Language Classes	3%	4	5	-20%	51	46	11%		
REFERENCE									
	Number of Questions		3,085	3,573	-14%	24,581	26,817	-8%	
	Notary Services Provided		8	6	33%	102	100	2%	
	ILL Received		20	14	43%	158	147	7%	
	ILL Provided		18	20	-10%	116	130	-11%	
			August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		5,167	5,475	-6%	38,232	40,747	-6%		
Loaned to other UHLS Libraries		3,428	4,204	-18%	28,884	31,139	-7%		
		% of Total Computer Use	August 2019	August 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
	Number of Sessions	52%	2,291	2,486	-8%	17,890	16,997	5%	
	Average Unique Users Monthly Wireless	48%	2,139	2,294	-7%	18,551	17,651	5%	
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,459						
	Facebook User Reach		17,650						
	Tweets		34						
	Twitter User Reach		4,536						
	Web Page Sessions		7,984	8,734	-9%	64,338	65,377	-2%	

		% of Total Card Holders	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,284	8,340	-1%	74,426	75,100	-1%	
	Active Schodack Cardholders	10%	860	802	7%	7,241	N/A		
	Active EG Cardholders	27%	2,197	2,171	1%	18,650	N/A		
	Registered Schodack Cardholders	26%	2,169	2,210	-2%	19,529	19,967	-2%	
	Registered EG Cardholders	73%	6,076	6,130	-1%	54,607	54,918	-1%	
	Visits		15,275	18,750	-19%	135,864	160,317	-15%	
	Hours Open		272	267	2%	2,543	2,499	2%	
	Volunteer Hours		58	82	-30%	1,591	1,592	0%	
Number of Volunteers		27	29	-7%	353	354	0%		
		% of Total Holdings	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	32%	30,624	33,387	-8%	314,407	332,972	-6%	
	Physical Holdings	100%	95,202	96,907	-2%	Not Applicable			
	Physical Items Added	1%	712	807	-12%	6,896	7,155	-4%	
	Physical Items Withdrawn	1%	645	1,039	-38%	5,028	6,048	-17%	
			% of Total Checkouts	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	57%	17,406	18,655	-7%	178,937	186,201	-4%	
	Teens	3%	954	821	16%	10,117	8,284	22%	
	Children	40%	12,264	13,911	-12%	125,353	138,487	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	30%	9,192	10,817	-15%	98,349	112,616	-13%		
Books (Physical & Digital)	67%	20,404	21,212	-4%	199,047	202,259	-2%		
Print	61%	18,609	19,637	-5%	185,789	189,424	-2%		
Digital	12%	3,692	3,199	15%	32,479	26,358	23%		
Physical	86%	26,411	29,567	-11%	270,769	295,469	-8%		
Database	2%	521	621	-16%	11,159	11,145	0%		
Collections Most Checked Out									
			September 2019		September 2018				
		1	Juvenile Fiction (8,511)		Juvenile Fiction (8,584)				
		2	Adult Fiction (5,012)		Adult Fiction (5,396)				
		3	Adult Video (3,981)		Adult Video (5,115)				
		% of Total Physical Items Checked Out	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	40%	10,662	12,067	-12%	112,202	121,710	-8%		
Schodack	20%	5,240	4,577	14%	48,211	48,983	-2%		
Castleton	1%	246	295	-17%	2,707	2,170	25%		
Nassau	3%	806	1,192	-32%	7,606	9,568	-21%		
N. Greenbush	12%	3,298	3,527	-6%	31,489	35,488	-11%		
Sand Lake	6%	1,582	1,795	-12%	17,622	19,179	-8%		
Rensselaer	4%	1,096	1,495	-27%	11,244	12,813	-12%		
Troy	4%	946	1,055	-10%	11,026	12,059	-9%		
Other Rensselaer County	2%	647	925	-30%	7,351	8,952	-18%		
Out of System	1%	144	176	-18%	1,436	1,551	-7%		
Albany County	7%	1,723	2,441	-29%	19,731	22,792	-13%		
Online	0%	21	22	-5%	144	204	-29%		
TOTAL	100%	26,411	29,567	-11%	270,769	295,469	-8%		
		% of Total Meeting Room Use by Public and Library	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	50%	65	62	5%	642	597	8%		
Total Attendance	76%	2,556	1,362	88%	17,835	16,236	10%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	24%	824	851	-3%	9,023	7,752	16%		
Number of Events Held	50%	66	81	-19%	742	624	19%		
Number of Literacy Volunteer Tutoring Sessions	2%	3	9	-67%	70	81	-14%		
Number of English as a New Language Classes	5%	7	6	17%	58	52	12%		
REFERENCE									
	Number of Questions		2,813	2,923	-4%	27,394	29,740	-8%	
	Notary Services Provided		12	18	-33%	114	118	-3%	
	ILL Received		17	17	0%	175	164	7%	
	ILL Provided		20	11	82%	136	141	-4%	
			September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		4,511	5,105	-12%	42,743	45,852	-7%		
Loaned to other UHLS Libraries		3,095	3,867	-20%	31,979	35,006	-9%		
		% of Total Computer Use	September 2019	September 2018	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
Number of Sessions	45%	1,891	2,116	-11%	19,781	19,113	3%		
Average Unique Users Monthly Wireless	55%	2,310	2,220	4%	20,861	19,871	5%		
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,601						
	Facebook User Reach		34,649						
	Tweets		72						
	Twitter User Reach		8,712						
	Web Page Sessions		8,620	7,917	9%	72,958	73,294	0%	

		% of Total Card Holders	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,261	8,280	0%	82,687	83,380	-1%	
	Active Schodack Cardholders	10%	824	813	1%	8,065	N/A		
	Active EG Cardholders	25%	2,061	2,114	-3%	20,711	N/A		
	Registered Schodack Cardholders	26%	2,151	2,184	-2%	21,680	22,151	-2%	
	Registered EG Cardholders	73%	6,071	6,096	0%	60,678	61,014	-1%	
	Visits		16,853	20,151	-16%	152,717	180,468	-15%	
	Hours Open		308	308	0%	2,851	2,807	2%	
	Volunteer Hours		89	70	27%	1,680	1,662	1%	
Number of Volunteers		27	31	-13%	380	385	-1%		
		% of Total Holdings	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	34%	32,147	37,151	-13%	346,554	370,123	-6%	
	Physical Holdings	100%	94,942	96,530	-2%	Not Applicable			
	Physical Items Added	1%	569	845	-33%	7,465	8,000	-7%	
	Physical Items Withdrawn	1%	828	1,534	-46%	5,856	7,582	-23%	
			% of Total Checkouts	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	57%	18,265	21,310	-14%	197,202	207,511	-5%	
	Teens	3%	959	861	11%	11,076	9,145	21%	
	Children	40%	12,923	14,980	-14%	138,276	153,467	-10%	
	Checkouts By Format								
A/V (Physical & Digital)	30%	9,790	12,313	-20%	108,139	124,929	-13%		
Books (Physical & Digital)	66%	21,065	22,284	-5%	220,112	224,543	-2%		
Print	60%	19,347	20,936	-8%	205,136	210,360	-2%		
Digital	11%	3,658	3,241	13%	36,137	29,599	22%		
Physical	86%	27,768	32,267	-14%	298,537	327,736	-9%		
Database	2%	721	1,643	-56%	11,880	12,788	-7%		
Collections Most Checked Out			Oct-19			Oct-18			
	1	Juvenile Fiction (8,803)			Juvenile Fiction (9,130)				
	2	Adult Fiction (5,075)			Adult Video (5,706)				
	3	Adult Video (4,339)			Adult Fiction (5,542)				
		% of Total Physical Items Checked Out	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	41%	11,385	12,783	-11%	123,587	134,493	-8%		
Schodack	19%	5,214	5,268	-1%	53,425	54,251	-2%		
Castleton	1%	258	342	-25%	2,965	2,512	18%		
Nassau	3%	926	1,259	-26%	8,532	10,827	-21%		
N. Greenbush	12%	3,374	3,891	-13%	34,863	39,379	-11%		
Sand Lake	6%	1,748	1,882	-7%	19,370	21,061	-8%		
Rensselaer	4%	1,129	1,685	-33%	12,373	14,498	-15%		
Troy	4%	1,097	1,153	-5%	12,123	13,212	-8%		
Other Rensselaer County	2%	632	1,231	-49%	7,983	10,183	-22%		
Out of System	1%	160	202	-21%	1,596	1,753	-9%		
Albany County	7%	1,839	2,538	-28%	21,570	25,330	-15%		
Online	0%	6	33	-82%	150	237	-37%		
TOTAL	100%	27,768	32,267	-14%	298,537	327,736	-9%		
		% of Total Meeting Room Use by Public and Library	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	49%	75	75	0%	717	672	7%		
Total Attendance	69%	1,798	1,711	5%	19,633	17,947	9%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	31%	812	576	41%	9,835	8,328	18%		
Number of Events Held	51%	79	73	8%	821	697	18%		
Number of Literacy Volunteer Tutoring Sessions	3%	4	10	-60%	74	91	-19%		
Number of English as a New Language Classes	5%	8	9	-11%	66	61	8%		
REFERENCE									
	Number of Questions		2,729	3,053	-11%	30,123	32,793	-8%	
	Notary Services Provided		14	18	-22%	128	136	-6%	
	ILL Received		28	14	100%	203	178	14%	
	ILL Provided		20	19	5%	156	160	-3%	
			Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		4,819	5,469	-12%	47,562	51,321	-7%		
Loaned to other UHLS Libraries		3,647	4,229	-14%	35,626	39,235	-9%		
		% of Total Computer Use	Oct-19	Oct-18	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
	Number of Sessions	45%	2,146	2,309	-7%	21,927	21,422	2%	
	Average Unique Users Monthly Wireless	55%	2,666	2,511	6%	23,527	22,382	5%	
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,568						
	Facebook User Reach		21,026						
	Tweets		57						
	Twitter User Reach		7,565						
	Web Page Sessions		8,247	7,721	7%	81,205	81,015	0%	

		% of Total Card Holders	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,247	8,269	0%	90,934	91,649	-1%	
	Active Schodack Cardholders	9%	763	780	-2%	8,828	N/A		
	Active EG Cardholders	25%	2,029	1,969	3%	22,740	N/A		
	Registered Schodack Cardholders	26%	2,142	2,185	-2%	23,822	24,336	-2%	
	Registered EG Cardholders	74%	6,065	6,084	0%	66,743	67,098	-1%	
	Visits		14,092	20,696	-32%	166,809	201,164	-17%	
	Hours Open		272	277	-2%	3,123	3,084	1%	
	Volunteer Hours		81	67	21%	1,713	1,729	-1%	
Number of Volunteers		33	26	27%	413	411	0%		
		% of Total Holdings	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	35%	33,426	33,877	-1%	379,980	404,000	-6%	
	Physical Holdings	100%	94,822	95,708	-1%	Not Applicable			
	Physical Items Added	1%	705	918	-23%	8,170	8,918	-8%	
	Physical Items Withdrawn	1%	1,115	1,019	9%	6,971	8,601	-19%	
			% of Total Checkouts	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	56%	18,678	19,274	-3%	215,880	226,785	-5%	
	Teens	3%	906	821	10%	11,982	9,966	20%	
	Children	41%	13,842	13,782	0%	152,118	167,249	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	31%	10,200	11,813	-14%	118,339	136,742	-13%		
Books (Physical & Digital)	63%	20,914	20,509	2%	241,026	245,052	-2%		
Print	58%	19,527	19,064	2%	224,663	229,424	-2%		
Digital	10%	3,391	3,085	10%	39,528	32,684	21%		
Physical	85%	28,532	29,249	-2%	327,069	356,985	-8%		
Database	4%	1,503	1,543	-3%	13,383	14,331	-7%		
Collections Most Checked Out			Nov-19			Nov-18			
	1	Juvenile Fiction (8,511)			Juvenile Fiction (8,652)				
	2	Adult Fiction (5,012)			Adult Video (5,492)				
	3	Adult Video (3,981)			Adult Fiction (4,711)				
		% of Total Physical Items Checked Out	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	40%	11,467	11,979	-4%	135,054	146,472	-8%		
Schodack	20%	5,611	4,973	13%	59,036	59,224	0%		
Castleton	1%	251	332	-24%	3,216	2,844	13%		
Nassau	3%	889	1,075	-17%	9,421	11,902	-21%		
N. Greenbush	12%	3,457	3,083	12%	38,320	42,462	-10%		
Sand Lake	6%	1,791	1,699	5%	21,161	22,760	-7%		
Rensselaer	4%	1,282	1,480	-13%	13,655	15,978	-15%		
Troy	4%	1,074	1,090	-1%	13,197	14,302	-8%		
Other Rensselaer County	2%	600	975	-38%	8,583	11,158	-23%		
Out of System	0%	117	166	-30%	1,713	1,919	-11%		
Albany County	7%	1,981	2,381	-17%	23,551	27,711	-15%		
Online	0%	12	16	-25%	162	253	-36%		
TOTAL	100%	28,532	29,249	-2%	327,069	356,985	-8%		
		% of Total Meeting Room Use by Public and Library	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	45%	78	62	26%	795	734	8%		
Total Attendance	56%	1,608	1,218	32%	21,241	19,165	11%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	44%	1,240	902	37%	11,075	9,230	20%		
Number of Events Held	55%	94	86	9%	915	783	17%		
Number of Literacy Volunteer Tutoring Sessions	5%	8	8	0%	82	99	-17%		
Number of English as a New Language Classes	3%	6	7	-14%	72	68	6%		
REFERENCE									
	Number of Questions		2,672	2,949	-9%	32,795	35,742	-8%	
	Notary Services Provided		10	9	11%	138	145	-5%	
	ILL Received		14	15	-7%	217	193	12%	
	ILL Provided		17	16	6%	173	176	-2%	
			Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		4,564	4,692	-3%	52,126	56,013	-7%		
Loaned to other UHLS Libraries		3,224	3,743	-14%	38,850	42,978	-10%		
		% of Total Computer Use	Nov-19	Nov-18	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
	Number of Sessions	45%	2,013	2,095	-4%	23,940	23,517	2%	
	Average Unique Users Monthly Wireless	55%	2,460	2,160	14%	25,987	24,542	6%	
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,670						
	Facebook User Reach		13,356						
	Tweets		61						
	Twitter User Reach		8,679						
	Web Page Sessions		6,711	7,142	-6%	87,916	88,157	0%	

		% of Total Card Holders	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
VISITS, VOLUNTEERS, AND BORROWERS									
	Borrowers: Valid library card holders	100%	8,232	8,265	0%	99,166	99,914	-1%	
	Active Schodack Cardholders	9%	759	734	3%	9,587	N/A		
	Active EG Cardholders	23%	1,876	1,897	-1%	24,616	N/A		
	Registered Schodack Cardholders	28%	2,316	2,180	6%	26,138	26,516	-1%	
	Registered EG Cardholders	73%	6,048	6,085	-1%	72,791	73,183	-1%	
	Visits		10,600	12,868	-18%	177,409	214,032	-17%	
	Hours Open		253	267	-5%	3,376	3,351	1%	
	Volunteer Hours		55	53	4%	1,768	1,782	-1%	
Number of Volunteers		26	20	30%	439	431	2%		
		% of Total Holdings	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
OUR COLLECTION AND HOW IT'S USED									
	Checkouts	31%	28,777	30,660	-6%	408,757	434,660	-6%	
	Physical Holdings	100%	93,886	94,802	-1%	Not Applicable			
	Physical Items Added	0%	380	287	32%	8,550	9,205	-7%	
	Physical Items Withdrawn	1%	883	748	18%	7,854	9,349	-16%	
			% of Total Checkouts	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change
	Checkouts By Audience								
	Adults	58%	16,729	18,541	-10%	232,609	245,326	-5%	
	Teens	3%	927	624	49%	12,909	10,590	22%	
	Children	38%	10,986	11,495	-4%	163,104	178,744	-9%	
	Checkouts By Format								
A/V (Physical & Digital)	31%	8,976	10,448	-14%	127,315	147,190	-14%		
Books (Physical & Digital)	64%	18,415	18,076	2%	259,441	263,128	-1%		
Print	58%	16,734	16,529	1%	241,397	245,953	-2%		
Digital	12%	3,314	3,168	5%	42,842	35,852	19%		
Physical	85%	24,574	26,032	-6%	351,643	383,017	-8%		
Database	3%	856	1,460	-41%	14,239	15,791	-10%		
Collections Most Checked Out			Dec-19			Dec-18			
	1	Juvenile Fiction (7,380)			Juvenile Fiction (6,788)				
	2	Adult Fiction (4,358)			Adult Video (5,043)				
	3	Adult Video (4,201)			Adult Fiction (4,538)				
		% of Total Physical Items Checked Out	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)									
East Greenbush	41%	9,986	10,685	-7%	145,040	157,157	-8%		
Schodack	20%	4,941	4,688	5%	63,977	63,912	0%		
Castleton	1%	234	278	-16%	3,450	3,122	11%		
Nassau	3%	729	853	-15%	10,150	12,755	-20%		
N. Greenbush	12%	2,943	2,589	14%	41,263	45,051	-8%		
Sand Lake	6%	1,418	1,583	-10%	22,579	24,343	-7%		
Rensselaer	4%	1,063	1,242	-14%	14,718	17,220	-15%		
Troy	4%	884	904	-2%	14,081	15,206	-7%		
Other Rensselaer County	2%	379	664	-43%	8,962	11,822	-24%		
Out of System	1%	126	142	-11%	1,839	2,061	-11%		
Albany County	8%	1,852	2,398	-23%	25,403	30,109	-16%		
Online	0%	19	6	217%	181	259	-30%		
TOTAL	100%	24,574	26,032	-6%	351,643	383,017	-8%		
		% of Total Meeting Room Use by Public and Library	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
EVENTS Library Sponsored									
Total Events	38%	52	54	-4%	847	788	7%		
Total Attendance	41%	988	1,074	-8%	22,229	20,239	10%		
MEETING ROOMS									
People who utilized the Library's Meeting Rooms	59%	1,394	63	2113%	12,469	9,293	34%		
Number of Events Held	62%	84	26	223%	999	809	23%		
Number of Literacy Volunteer Tutoring Sessions	7%	10	1	900%	92	100	-8%		
Number of English as a New Language Classes	4%	6	6	0%	78	74	5%		
REFERENCE									
	Number of Questions		2,320	2,399	-3%	35,115	38,141	-8%	
	Notary Services Provided		8	8	0%	146	153	-5%	
	ILL Received		5	9	-44%	222	202	10%	
	ILL Provided		7	5	40%	180	181	-1%	
			Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
Borrowed from other UHLS Libraries		4,382	4,376	0%	56,508	60,389	-6%		
Loaned to other UHLS Libraries		3,206	3,719	-14%	42,056	46,697	-10%		
		% of Total Computer Use	Dec-19	Dec-18	% Change	YTD 2019	YTD 2018	% Change	
COMPUTER USE & WIFI									
	Number of Sessions	44%	1,634	2,103	-22%	25,574	25,620	0%	
	Average Unique Users Monthly Wireless	56%	2,108	2,108	0%	28,095	26,650	5%	
SOCIAL MEDIA/WEB ENGAGEMENT									
	Facebook followers		2,602						
	Facebook User Reach		12,678						
	Tweets		32						
	Twitter User Reach		5,464						
	Web Page Sessions		7,025	6,614	6%	94,941	94,771	0%	