



Inspiring Ideas, Strengthening Community, Enriching Lives

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Director's Report – June 2020

Submitted, July 21, 2020

Jill Dugas Hughes, Director

Throughout these challenging times, we have not skipped a beat in our effort to provide programs and services to the community. We ramped up our technology to deliver virtual programs and reference services, expanded our digital collection, and increased access to our resources (temporarily relaxing restrictions and waiving fines). In collaboration with our community partners, the library board, and staff, we prepared the building for a safe reopening. On May 28th we began accepting returns. Lending resumed through our drive-thru window on June 1st. We partially reopened to the public on July 1st adding limited Grab and Go services (browsing, lending and in-person reference). We look forward to expanding our services and to greeting more of you in person as the mandates allow.

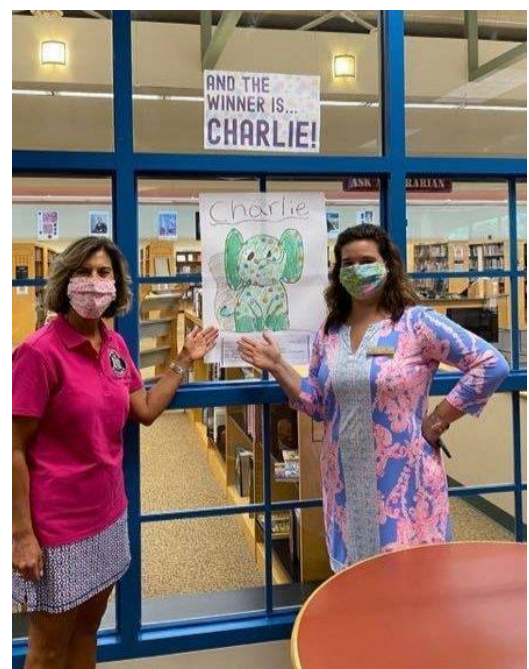
Since closing on March 18th, it has been nonstop, all hands-on deck for our team of librarians, support staff and administrators. They continue to ramp up their creativity and technology skills to deliver our most popular programs virtually – storytime, summer reading challenge (469 participants as of 6/30!), cookbook club, book clubs, trivia night, crafts, and teen meetups. Staff are creating videos, curating booklists, hosting virtual events via Zoom, and engaging patrons on social media with book chats, activities, library news and funny memes. For light-hearted fun, Sully, our beloved (and now retired) mascot, entertained his fans with his mischief and assured us that the library was safe while we were closed. Charlie, our new mascot, arrived in early May for training and cannot wait to meet new friends in the children's room! We added an online readers' advisory service for adults and book bundles for kids – based on your preferences our librarians will make selections and place your items on hold for pick up at our drive-thru window.

Staying connected with our patrons is our priority. For patrons who are not online, we reconnected with them by phone and personal letters. Reference services have remained available throughout – virtually, then transitioning to in-person service in July. Subscribers of our e-newsletters, the Greenbush Bookmark and Greenbush Bookmark for Adults, receive updates about services, programs, events, and library news.

Summer Reading Challenge

Our **Summer Reading Challenge** kicked off on June 15th and 400+ people are already participating. It's not too late to join! Go to <https://eglibrary.org/summer-reading/> for details.

On Friday, Senator Daphne Jordan visited the library to deliver hand sanitizer and share information about her summer reading program. Children who participate in the **NYS Senate Summer Reading Program** by reading three books this summer will receive an official New York State Senate Certificate of Achievement. Visit <https://www.nysenate.gov/nyread> to learn



Senator Jordan, Jill, and Charlie!



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more. In place of our annual search for Sully around town this year, we have been putting up pictures of our new Children’s Room mascot Charlie around town in East Greenbush and Schodack.

UHLS Statement Condemning Racism and Pledge to Help Make a Difference


The Upper Hudson Library System (UHLS) unequivocally denounces racism and endorses the statements made by the New York Library Association (NYLA) and the New York Black Librarians Caucus (NYBLC), the Black Caucus of the American Library Association (BCALA), the American Library Association (ALA), and all other library allies in their condemnation of violence and racism towards Black people and all people of color. Acts of racism, violence, and injustice toward one another, particularly toward our communities of color, are a stark reminder that we must all do our personal best to make our own Upper Hudson Library System community fair, inclusive, and just. UHLS’ fundamental mission is and has always been to help our member libraries reach their full potential in providing the most equitable and positively impactful library service to their communities. A thriving and equitable public library community benefits us all. To that end, we pledge our resources, creativity, and our sustained effort to help build true racial and social justice throughout our community.

UHLS Board of Trustees and Executive Director July 8, 2020

Milton McPherson Virtual Art Exhibit

Our July exhibit was Milton McPherson. If you haven’t been able to visit the library to see the artwork of Milton McPherson, I invite you to enjoy an at home virtual art exhibit.

<https://www.youtube.com/watch?v=Jan1jqg60lk>. Visit Mr. McPherson’s website to learn more about the artist.
<http://www.miltonmcperson.com/>

		% of Total Card Holders	Jun-20	Jun-19	% Change
VISITS, VOLUNTEERS, AND BORROWERS					
Borrowers: Valid library card holders	100%	10,733	8,271	30%	
Active Schodack Cardholders	6%	611	801	-24%	
Active EG Cardholders	18%	1,892	2,143	-12%	
Active MyCard Holders	0%	0	Not Applicable		
Registered Schodack Cardholders	26%	2,768	2,176	27%	
Registered EG Cardholders	74%	7,942	6,095	30%	
E-Cardholders (EG & Schodack)	5%	29	Not Applicable		
Visits		60	14,871	-100%	
Hours Open		0	283	-79%	
Virtual Reference Hours		146	Not Applicable		
Modified Service Hours (curbside & returns)		183	Not Applicable		



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Volunteer Hours		0	135	-100%
Number of Volunteers		0	50	192%
	% of Total Holdings	Jun-20	Jun-19	% Change
OUR PHYSICAL COLLECTION AND HOW IT'S USED				
Checkouts	13%	12,264	33,472	-63%
Physical Holdings	100%	92,845	94,837	-2%
Physical Items Added	0%	261	846	-69%
Physical Items Withdrawn	0%	179	568	-68%
	% of Total Checkouts	Jun-20	Jun-19	% Change
Checkouts By Audience				
Adults	72%	8,779	18,860	-53%
Teens	5%	621	1,112	-44%
Children	24%	3,001	13,500	-78%
Checkouts By Format				
A/V (Physical & Digital)	22%	2,647	10,395	-75%
Books (Physical & Digital)	58%	7,092	21,505	-67%
Print	26%	3,239	19,909	-84%
Digital	47%	5,757	3,400	69%
Physical	33%	4,102	29,212	-86%
Database	9%	1,107	860	29%
	% of Total Physical Items Checked Out	Jun-20	Jun-19	% Change
Physical Items Checked Out and Renewed at EGRN by Bstat (Pcode4)				
East Greenbush	48%	1,959	11,923	-84%
Schodack	22%	898	4,914	-82%
Castleton	1%	46	235	-80%
Nassau	3%	134	897	-85%
N. Greenbush	9%	366	3,401	-89%
Sand Lake	6%	243	1,984	-88%
Rensselaer	3%	104	1,345	-92%
Troy	2%	99	1,239	-92%
Other Rensselaer County	4%	148	820	-82%
Out of System	0%	12	149	-92%
Albany County	4%	181	2,297	-92%
Online	0%	11	8	38%
TOTAL	102%	4,201	29,212	-86%
	% of Total Meeting Room Use by Public and Library	Jun-20	Jun-19	% Change





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EVENTS Library Sponsored				
Total Events		0	48	-100%
Total Attendance		0	2,005	-100%
MEETING ROOMS				
People who utilized the Library's Meeting Rooms		0	1,003	-100%
Number of Events Held		0	76	-100%
Number of Literacy Volunteer Tutoring Sessions		0	9	-100%
Number of English as a New Language Classes		0	5	-100%
LIVE VIRTUAL & ON-DEMAND EVENTS/PROGRAMS				
Total Live Virtual Events		16	Not Applicable	
Total Attendance (Live Virtual Events)		373	Not Applicable	
Total On-Demand Events		14	Not Applicable	
Total Attendance (On-Demand Events)		407	Not Applicable	
REFERENCE				
Number of Questions		0	2,932	-100%
Number of Virtual Reference Questions		590	Not Applicable	
Notary Services Provided		0	11	5264%
ILL Received		5	18	-72%
ILL Provided		0	19	-100%
Drive-Thru Patron Assistance		1,125	Not Applicable	
		Jun-20	Jun-19	% Change
Borrowed from other UHLS Libraries		1,890	4,177	-55%
Loaned to other UHLS Libraries		1,196	3,208	-63%
	% of Total Computer Use	Jun-20	Jun-19	% Change
COMPUTER USE & WIFI				
Number of Sessions	0%	0	2,250	-100%
Average Unique Users Monthly Wireless	100%	510	2,190	-77%
Hot Spot Wi-Fi		N/A	Not Applicable	
SOCIAL MEDIA/WEB ENGAGEMENT & E-NEWSLETTER SUBSCRIBERS				
Facebook Followers		2,797	2,303	21%
Facebook User Reach		35,172	16,802	109%
Tweets		48	40	20%
Twitter User Reach		6,741	5,534	22%
Web Page Sessions		9,357	7,638	23%
Weekly E-Newsletter Subscribers		8,522	Not Applicable	
Bi-Weekly E-Newsletter (for Adults) Subscribers		34	Not Applicable	





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Reference Department Report – June 2020

Submitted by Elizabeth Putnam

In June, Adult Services focused on unveiling our Summer Reading Challenge and a new Reader's Advisory Form Service, offering a small slate of high-quality programming based on patron feedback and requests, and preparing the library for in-person service.

Highlights

Summer Reading

- The Adult Summer Reading Challenge began on June 15. As of June 30, 184 adults had registered for the online version of the program via Beanstack. In addition, approximately 95 print copies of the game card have been distributed at our drive-thru window.

Reader's Advisory Form Service

- On June 17th, we unveiled a new reader's advisory service. Patrons fill out a form on our website indicating their reading preferences, favorite books and genres, and what they tend to dislike. Reference librarians use their preferences to compile a least of at least 5 hand-selected, recommended books. We put several of the books on hold for the patron and email them their full list of recommendations. A sample personalized list is shown at right.
- Patrons without computer access may call us and we will collect their preferences by phone and, once their list is compiled, respond to them by phone.
- In our first two weeks of service, we received 10 submissions. As I write this in July, new submissions are coming in daily.

The graphic is titled "The REFERENCE DESK" and features a desk lamp and a stack of books. Below the title, it reads: "We hope you enjoy the books we have selected for you. We placed 'Djinn Patrol on the Purple Line,' 'Chase Darkness with Me,' 'Girls Burn Brighter,' and 'How the Garcia Girls Lost their Accents' on hold for you. Click on the other covers to place a hold on the title or call us at 518-477-7476 and we can place the hold for you. Happy Reading!"

The remaking
by Clay McLeod Chapman
An actress who is caught in a cycle of horror alternating from a role she played – that of a girl burned at the stake for witchcraft – with her chance to break the free of her curse when a forensic investigator tracks her down to interview her for the popular podcast.

The president and the assassin
by 1980-Mitar, Scott
An account of the 20th President's assassination (also who's reported a teaching of a rapidly changing, nearly exclusive nation that McKinley regarded as increasingly great while his assassin, Czolgosz, became obsessed with his view on poverty, injustice and social revolution.

Programs

- Trivia continues to be our most popular live program, with 24 participants in the June session.
- The morning book discussion group had experimented with asynchronous discussion via Goodreads, but that platform did not meet participants' preference for face-to-face interaction. In June, we tried our first book discussion meeting over Zoom, with 11 participants. The next Zoom book discussion is scheduled for July 20.
- Participation in the weekly Monday Night Book Chat (Facebook) is increasing. We've received some great feedback during our Monday chats, including the post pictured below:



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Books to East Greenbush Students

- Librarian Catherine Snow is a parent in the EG school district, and as such, she was aware of the district’s school lunch pick-up program, active during the pandemic closure. She recognized that the lunch program was a great opportunity to get books into the hands of students during the library’s closure. In early June, she worked with Jen Lubbers in Youth Services to begin a program to donate children’s books to students.
- After securing permission from the Friends of the Library, Jen went through the storage shed, picked out appropriate books, and prepared them for donation. Catherine designed a bookmark that stated the book was a gift made available through the generosity of the FOEGCL. One bookmark was placed in each book.
- The program was very successful, with 130 families receiving 150 books. The district touted the event on their website, and the program received a lot of attention on both the school’s and the library’s Facebook pages.

Reference Service

In June, library staff responded to **562 reference questions** from patrons over phone, email, or chat. (This does not include outgoing calls made to patrons by Circulation Department staff)

- 37 email
- 509 phone
- 9 chat

On June 30th, our first day of in-person service, Adult Services fielded an additional 9 reference questions.

June 2020 Programs

12 virtual programs (10 live, 2 on-demand), 114 participants

Date	Item	Category	Attendance	Other stats
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Live Programs				
6/1	Monday Night Book Chat on Facebook	Live Program	9 participants	(FB) 72 engagements, 26 comments
6/3	What's Cooking? Good Booking! Cookbook chat on Facebook	Live Program	3 participants	(FB) 70 engagements, 20 comments
6/8	Monday Night Book Chat on Facebook	Live Program	9 participants	(FB) 88 engagements, 28 comments
6/15	Monday Night Book Chat on Facebook	Live Program	8 participants	(FB) 56 engagements, 21 comments
6/17	What's Cooking? Good Booking! Cookbook chat on Facebook	Live Program	5 participants	(FB) 93 engagements, 30 comments
6/19	Virtual Book Discussion Social Hour on Zoom	Live Program	11 participants	
6/22	Monday Night Book Chat on Facebook	Live Program	8 participants	(FB) 66 engagements, 35 comments
6/24	Virtual Trivia on Zoom	Live Program	24 participants	
6/25	Virtual Resume Workshop: "Creating a Resume that Builds Confidence in Yourself & the Employer," with Marsha Lazarus of <i>Your Career Fit Matters</i>	Live Program	3 participants	
6/29	Monday Night Book Chat on Facebook	Live Program	12 participants	(FB) 135 engagements, 54 comments
On-Demand Programs				
Posted 6/2	Relaxation with Holly: Qigong (YouTube)	On-Demand Program		22 views
Posted 6/4	Book Discussion: <i>The Keeper of Lost Things</i> (Goodreads)	On-Demand Program	0 participants	

Professional Development

Date	Librarian Name	Type	Title/Event	Organization or Sponsor	Length of training
6/3/20	Jody	Webinar	Summertime DIY Crafts & Gardening Titles and Tips	Booklist	1 hr.



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Resource Sharing & Access Report – June 2020

Submitted by Dawn Geurds

Highlights

- Been back working in the library as team leader for Team B. Accepting returns at the main entrance of the library. Pick up service for library materials at the drive-thru window. Checking in items that have been quarantined for 72 hours. Checking in items from the totes being delivered from UHLS. Pulling items off our shelves from the Pull List to fill requests. Pulling the expired holds from the Hold Shelf. Unpacking boxes from deliveries and other assorted library duties.
- When working from home I have been communicating and collaborating with co-workers via Teams; attending staff, department heads, and staff manual review committee meetings; viewing webinars; reading appropriate articles; research other library systems re-opening and safety plans and keeping up with the governor's briefings.

Statistics

- Answered 28 reference questions by e-mail.
- Requested 0 ILLS
- Received 5 ILLS
- Sent out 0 ILLS
- 698 items requested within UHLS.
- 3,970 items that were placed on the Hold Shelf.
- 2,262 items were pulled from our shelves and sent to other libraries within the UHLS, to fill requests for their patrons.
- 154 expired holds were not picked up by the patrons that requested them.
- 0 items were found on the library's shelves that were marked lost in transit.
- 64 items were found on the shelves from the Unfilled But Available Item-Level Requests Report
- Drive-thru patron assistance was needed 1,125 times.
- Ongoing Booksale made \$ 0 for the month.
- Library was open 25 days / 183 hours.



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Youth Services Report – June 2020

Submitted by Molly Chatt

During the month of June, the YS staff continued to create virtual storytime and craft programs, as well as conducting virtual Tween/Teen programs. Summer Reading has begun, and we have received positive feedback from patrons. Our new Book Bundle service launched and has been immensely popular. We continue to provide curated reading lists on Facebook and in our e-newsletter through Boredom Busters and Library Aware. The end of June was spent in the library training and preparing the spaces for the public.

Summer Reading Update:

Our virtual Summer Reading Challenge kicked off on June 15th, and by the end of the month we had 190 children (toddler/preschool, grade K-5) and 97 tween/teens (grades 6-12) registered for the program. The majority of them have been active participants and have logged a collective 1,383 days of reading for at least 15 minutes. In place of our annual search for Sully around town this year, we have been putting up pictures of our new Children’s Room mascot Charlie around town in East Greenbush and Schodack. Many thanks to Marianne Mullin in Circulation for distributing pictures to spread Charlie’s Cheer!

Patrons also sent us photos of their children through Facebook to show them completing some of the activity challenges! Two of the challenges were to read a book outside, and to read upside down.



Facebook photo -- *“Logging her summer Reading and completing her outdoor activity!”*



Facebook photo - *“Reading upside down!”*

Book Bundles:

Youth Services launched a new service this month, Book Bundles! Patrons can go to our website and fill out a form requesting librarians to select materials for their children based on their age, reading levels, and interests.



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Youth services librarians then pull their items and place them on hold for pickup at the drive-thru window. This has proved to be very popular and has definitely filled a need for youth that have been missing having access to physical books. In June we supplied Book Bundles for 32 children and 11 tweens/teens, for a total of 43.

We have received several positive comments about the new service:

Facebook comment -- *"I just picked up our first "Book Bundle" for my 8-yr. old daughter and I'm blown away by the selections. The reading level is right on target, and the books we got match her current interests perfectly. Thanks for offering this service!"*

Email comment -- *"Thank you Jen!!!! These book bundles are genius!!!! She loved ALL the books you guys pick!! She loves having someone pick books for her! She is a voracious reader. Reading like 3-4 chapter books a day!!!! I love to read but am not a speed reader. She is!!!!"*

Meetings & Continuing Education:

The Youth Services staff had 3 meetings in June to keep everyone up to date and communicating. Here are other specific meetings and webinars that YS staff participated in this month.

6/1- Jen took part in the region-wide collaboration of the public and school librarians, "Public/School Librarian Connections", hosted by UHLS and Capital Region BOCES.

6/9 - Jen & Jenna attended the Youth Services Advisory Committee hosted by UHLS.

6/11 - Jenna attended the webinar "A Novel Afternoon: Middle Grade and YA Authors Share Their Stories" hosted by School Library Journal.

6/16 - Molly & Jenna attended the monthly library board meeting.

6/27 - Diana attended the webinar "Institutional Barriers and Access" hosted by PCI Webinars.

6/30 - Jen & Joelle attended the Youth Services Advisory Committee hosted by UHLS.

Programming:

Here are stats from our storytime and craft videos that are hosted on the library's YouTube channel and shared on Facebook, as well as numbers for our Teen programs.

Date	Item	Category	Attendance	Other stats
Live Tween/Teen Programs				
6/5	Teen Hang-Out	Live Program	8 participants	
6/10	Anime Club	Live Program	6 participants	
6/12	Teen Hang-Out	Live Program	5 participants	
6/19	Teen Hang-Out	Live Program	5 participants	
6/24	Anime Club	Live Program	4 participants	
6/26	Teen Hang-Out	Live Program	4 participants	
	Total Live Teen Programs:	6	Total Participants: 32	



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On-Demand Programs				
Date Posted	Title		YouTube Views	Facebook Engagements
6/2	Letter T Storytime		63	37
6/4	Sponge Craft		51	5
6/5	Hat Storytime		22	9
6/9	Letter F Storytime		30	28
6/12	Snakes Storytime		29	14
6/16	Letter A Storytime		49	31
6/18	Father's Day Craft		26	34
6/19	Duck Storytime		15	0
6/23	Letter O Storytime		29	21
6/25	Bird feeder Craft		27	16
6/26	Pet Storytime		23	4
6/30	Wild Boar Storytime		21	28
	12		385	227

Youth Services Provided

Type of Service	Quantity
Reference questions – Children's & Teen desks -- for one day! 6/30/2020	13 reference questions, 19 phone calls



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Technical Services Report – June 2020

Submitted by Susan Dague

As library staff transitioned back to working in the library under a three-team structure, the technical services department has been an integral part of the teams providing in-library services to our patrons. As we learned to be flexible and willing to undertake new tasks, the technical services department worked along-side circulation staff to carry out traditional circulation tasks of checking in materials, checking out materials, shelving materials, and pulling requested items from our shelves.

After notifying our vendors to resume shipments, some materials were shipped and processing of materials for circulation was resumed as our limited time in the library allowed.

Technical services staff also continued to work from home communicating and collaborating with co-workers via Teams; attending staff, department heads, and department meetings; viewing webinars; staffing the live phone reference service; responding to emails and chats sent to the library's general email address; and correcting errors in item and bibliographic records in the catalog.

Number of items processed: 231 (total – unknown)

Audio (adult + YA + juvenile)	0
Juvenile Fiction	10
Juvenile Nonfiction	0
Electronic (adult + YA + juvenile)	0
Fiction (adult + YA)	1
Miscellaneous	1
Unknown (on order records)	30
Nonfiction (adult + YA)	0
Print Subscriptions (adult + YA + juvenile)	209
Video (adult + juvenile)	10
Total	261

Number of items withdrawn: 179

Added for the year to date: 2,176

Withdrawn for the year to date: 3,096

Total items: 92,845



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Digital Services Report – June 2020

Submitted by Karrie McLellan

Online Presence:

Library Market Calendar:

- Events were not showing in month view after the latest update. It was resolved very quickly after it was reported.
- There is a new featured events slider available for our calendar page. Investigating it for use.
- An email sent to patrons who had registered for an event appeared to take a long time to send. Troubleshooting and Library Market support could not reproduce this issue and it has not happened again.

Databases: Remote access to Ancestry was extended through July.

Websites:

- Updated the front page for easier editing as service levels and hours change.
- Added a form and page for the personalized reading recommendations service for adults.
- Added a form and page for the book bundles service for children and teens.
- Added a form and page for the community quarantine memory archive project.
- Changed virtual events page layout.
- Discovered an issue with our email system that is left over from the migration from eastgreenbushlibrary.org to eglibrary.org. There is a workaround for now, so I will pursue this with our host as time permits.
- Retired chat schedule, but the “leave a message” box remains on our website.
- Updated “Library Hours” widget in footer to “Lobby Hours” to indicate when we are open to the public.

Social Media:

- Selena has been posting library content as well as popular library memes that our patrons seem to enjoy engaging with.

UHLS:

- Worked with Joe Thornton and our Innovative sales rep to get pricing for SIP2 licenses. These would allow self-check hardware/software to communicate with Sierra.

Library Computers/Hardware:

- A security issue caused all of the emails in the eglibraryinfo@eglibrary.org mailbox to disappear suddenly. The emails were recovered, and the root cause was traced and mitigated. The mailbox now has an indefinite litigation hold. This means users can delete emails, but they will remain recoverable by the Microsoft admin for the life of the mailbox. Ordinarily, deleted emails would be permanently removed from the server after several months.
- Discovered Holly was not receiving emails address to All Staff. Troubleshooting included deleting Holly’s account and recreating it.



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- SafeSpace capacity monitor is in place and displayed in real time around the library. The greeter station also contains a tablet that has been configured to display capacity info.
- Policy and procedure drafts for lending mobile hotspots and laptops outside the building are awaiting final approval. Processing is being finalized. Created patron guides for both. Laptops now have anti-theft software installed that will allow us to lock them remotely and use GPS to help locate them if stolen.
- Planned for placement of a limited number of computers in the library (for service level 5). Mice and immersible keyboards (easy to sanitize) will be given to patrons to use during limited sessions. Keyboards and mice will be sanitized between uses.
- Submitted final self-check recommendations.
- Managed the virtual reference call forwarding schedule in Grasshopper. On 6/27, Grasshopper was set to forward all incoming calls to one of the secondary phone lines at the library. If someone leaves a message on Grasshopper, an email will be sent to eglibraryinfo@eglibrary.org. All other messages will be left in the circulation mailbox at the library.
- Service was called for the staff copier after it displayed an error.

Statistical Notes:

What's Next:

- Parking lot wireless
- Self-check
- Library Market featured events
- Allow public computer access in the building.
- Archive old email accounts with access for selected current employees



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Circulation Report – June 2020

Submitted by Marion Pierson

Highlights

Starting on June 1st the library began drive thru service. Circulation staff served over 1,100 patrons picking up materials at the window. The response from patrons was overwhelmingly positive, with many expressing happiness and gratitude. On June 30th, the library began Grab and Go service, with patrons allowed back in the building on a limited basis. So far, so good!

Circulation staff completed many webinars, read several articles, and did several trainings, a few of which were: *From Facilities to Trauma: Disaster Planning for Libraries; Libraries and the Opioid Crises; The Future of Library Science; Storytimes During COVID-19; Beyond Book Groups: Fun Programs for Adult Readers; Responding to Challenges-Make Sure Your Library is Prepared; Fine Free Libraries; Navigating Web Accessibility to Support All Library Users; Being Customer Focused; Tech-Talks-Organizing Files.*

Circulation staff members Marcia, Holly and Selena supported the Virtual Adult Programming effort by hosting the Facebook group *What’s Cooking, Good Booking!*, posting *Relaxing with Holly: Qigong* and facilitating and hosting the Virtual Trivia Night.

It was discovered that many requested items were not showing up on the pull list, due to the extended closure, the different schedules on which libraries were reopening, and the idiosyncrasies of the Sierra ILS. Joe created ad hoc reports to capture these items so holds can be filled.

Statistics

Patrons: 29 new patrons registered online in June

East Greenbush 20

Schodack 9

Checkouts:

June 2020 4,102

June 2019 29,212

Volunteers: 00 volunteers worked 00 hours

Outreach

Adult

Notary Services: